



## Online Dispute Resolution

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2<sup>nd</sup> – 3<sup>rd</sup> June 2005

Thursday 2<sup>nd</sup> June

15:30 – 18:30

Developing an Online Dispute Resolution Environment: Dialogue Tools and  
Negotiation Systems in a Three Step Model

Friday 3<sup>rd</sup> June

10:00 – 11:00

*Improving Access to Justice: The role of web-based legal decision support systems*

11:00 Coffee break

11:15– 13:00

**Improving Access to Justice: The role of web-based legal decision support systems**

13:00 – 13:30

**General Discussion**